

WHAT IS PATIENT-FOCUS?

Patient-Focus™

Purpose-built patient support platform that manages the end-to-end workflow from prescription through specialty pharmacy fulfillment. Providers, EHRs, benefits verification, Third-Party Logistics (3PL), and care management operating through one platform powered by automated workflow and Predictive AI.

90-120 days from contract to functional platform



Reduced Costs

Implementation, operating, maintenance



Increased Sustainability

Lower operational and change costs



Improved Compliance

HIPAA, GDPR, FDA built-in



Streamlined Operations

Increased user productivity



Enhanced Experience

Single interface, every touchpoint

WHAT DOES PATIENT-FOCUS DO?



Automated Workflow

Routes cases, suggests next-best actions, triggers alerts before drop-offs



Predictive Care

PREDICTIVE AI

Identifies adherence risks, recommends interventions proactively



360° Visibility

Every interaction in one view. Flags bottlenecks before they affect care



Built for Healthcare

HIPAA, GDPR, FDA out of the box Connects to any EHR



Omnichannel

Phone, email, SMS, fax, portals. Optimal channel and timing.



Scalable From Day One

Small pilots to national rollouts. Same 90-120-day deployment

WHAT THIS MEANS FOR YOUR ORGANIZATION

1

Prescription to First Dose, Faster

Automated benefits verification, prior auth, and specialty pharmacy coordination remove manual delay

2

Staff Focus on Patients, Not Data Entry

Workflow automation handles routing, alerts, and case management

3

Catch At-Risk Patients Before Drop Off

Predictive AI identifies adherence risks early and recommends interventions

4

Connect Every System Without Middleware

EHRs, pharmacies, benefits hubs, and care platforms connected through one engine



**REDUCED
COST**



**INCREASED
SUSTAINABILITY**



**STREAMLINED
OPERATIONS**



**ENHANCED
USER EXPERIENCE**

WHY PATIENT-FOCUS™ IS DIFFERENT

The IQ Platform

Three-tier architecture for regulated industries where integration, automation, and compliance are not optional.

THE FOUNDATION

FOUNDATION

IQ Framework

Automation engine, security, and compliance framework powering every Frontier-IQ solution

- 90–120-day deployment
- Configurable business rules
- Configurable workflow engine
- Healthcare native foundation
- Role-based authorization
- Multi-tenant with data isolation
- Native CRM/Case Management
- HIPAA, GDPR, FDA by design

APPLICATIONS
IQ PLATFORM



Patient-Focus™
Purpose-built patient support

IQ SOLUTION BASE

Data-IQ™

ANALYTICS ENGINE

Predictive AI
Dashboards · Reporting

IQ Framework

Workflow · Security · Compliance · HIPAA/GDPR/FDA

Fusion-IQ™

INTEGRATION ENGINE

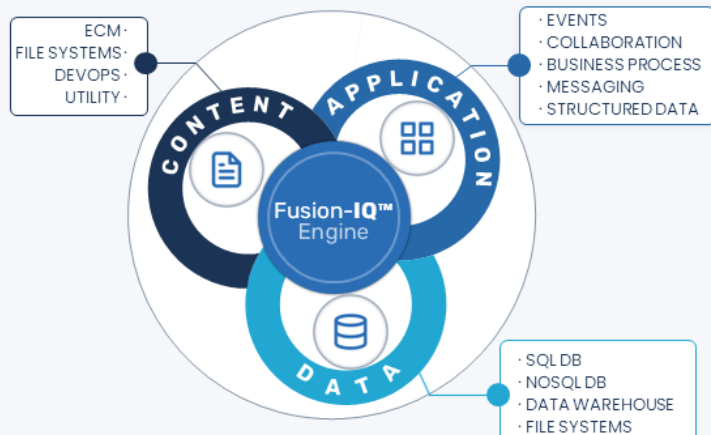
Application · Data
Content Connectors

INTEGRATION

Fusion-IQ™

Out-of-the-box connectivity with application, data, and content connectors. No third-party middleware required.

- ✓ EHR Systems
- ✓ Benefits & Prior Auth
- ✓ Care Management
- ✓ Specialty Pharmacy
- ✓ Patient Portals
- ✓ Third-Party Logistics



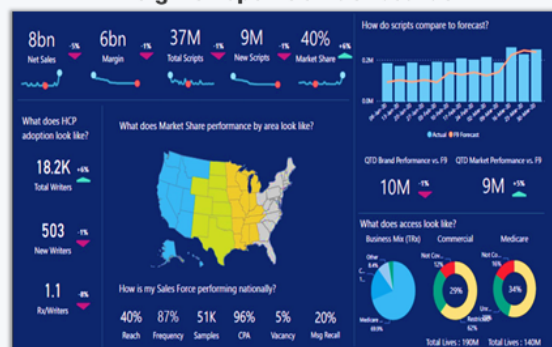
PREDICTIVE AI

Data-IQ™

Predictive AI analytics turning patient data into actionable insights.

- ✓ Adherence risk identification
- ✓ Intervention recommendations
- ✓ System health monitoring
- ✓ Drop-off predictions
- ✓ Built-in reporting

Insights Reports & Dashboards



Data-IQ integrates with Cognos, PowerBI, Tableau, and other enterprise analytics platforms

DEPLOY ANYWHERE



Frontier Cloud™

Fully hosted, HIPAA-compliant solution managed by Frontier-IQ



Private Cloud

Your infrastructure, our management and support



On Premise

Full control in your environment with full Frontier-IQ support

Frontier-IQ builds purpose-built automation for regulated industries. 35 years of healthcare, government, financial services, and energy. Solutions where compliance, integration, and speed to value are not optional.